

FY13 CarePartners of Georgia
Annual Report Card

Domains	Strategic Objectives	Measures	Target	YTD	
				YOUTH	ADULT
Access	CORE BH services provided in the community	BH Services provided in non-traditional settings.	80%	93%	100%
Efficiency	Clinical Staff Productivity Level	Productivity Rate	60%	65.85%	65.47%
Effectiveness	Improvement in Functioning	Reduction in Total CAFAS	50%	76.92%	87.5%
Follow Up Effectiveness	Improvement in Functioning	Individuals served have not been in out of home placements 6 months post treatment	70%	100%	100%
Satisfaction	Increase Consumer/Family Satisfaction	Satisfaction Rates	90%	92.45%	96%
Satisfaction	Increase Stakeholder Satisfaction	Satisfaction Rates	90%	100%	100%
Risk/Corporate Compliance	Reduce Risks	% Conformance With HIPAA/Corporate Compliance	100%	100%	100%
Risk/Corporate Compliance	Reduce Risks	Number of Category I & II Incident Occurrences	0	0	
Risk/Corporate Compliance	Reduce Risks	Number of Workers Comp Injuries	0	0	
Risk/Corporate Compliance	Reduce Risks	% of Internal Billing Errors	100%	100%	
Risk/Corporate Compliance	Reduce Risks	% of Avoidable Accidents	0%	0%	
Human Resources	Train Staff In Best Practices	DBT Training	90%	100%	
Health/Safety	Reduce Risks/Increase Staff/Consumer Safety	Compliance with Scheduled Drills	100%	100%	
External Audits	Compliance with DBHDD/ DCH Billing Standards	APS Audit/CMO Findings	90% billing score	98%	
External Audits	Compliance with DBHDD Documentation Standards	APS Audit Findings	90% Documentation	97.8%	
Clinical Documentation Peer Reviews	Compliance With CPGA Standards	% of Compliance With Internal Peer Reviews	90%	95.5%	91.75%